

# Personal Lines Risk Management ROI

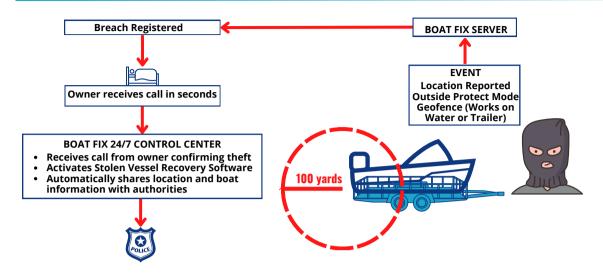
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LOSS TYPE	TYPICAL SAVING	RISK MANAGEMENT PROCESS	CASE STUDY
Hurricane/Named Storm	25%	Storm Outreach, Hurricane Plan Validation, Post Storm Tracking	
Vessel Theft	50%	GPS Tracking, Alarms, 24/7 Support	Ex. B
Sinking of Unattended Vessel	25%	High Water Alarms Backed by 24/7 Live Support	Ex. C
Excessive Speed	10%	GPS Speed Alarms, GPS Playback	Ex. D
Towing and Salvage	40%	24/7 Mechanical Helpline	Ex. E
Personal Injury	5%	GPS Alarm, GPS Playback	Ex. F
Fire (Battery Explosion)	Unknown	High Voltage Battery Alarms backed by 24/7 Support	Ex. G

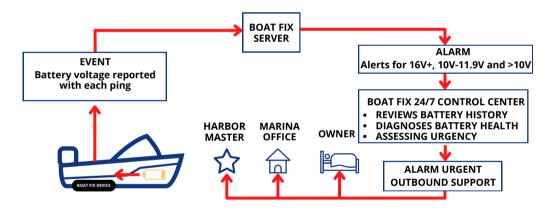


#### How it works

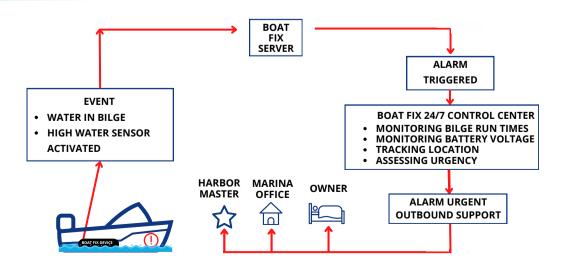
#### **HOW GEOFENCE ALARMS WORK**



#### **HOW BATTERY ALARMS WORK**



#### **HOW HIGH WATER ALARMS WORK**



# Case Study: Hurricane and Named Storm Risk Management

#### Named Storm Outreach

Boat Fix proactively reaches out to all clients in the path of a named storm to remind them to prepare to follow their Named Storm Plan.

# Post Hurricane Tracking

Boat Fix uses GPS tracking to recover boats following storms.

# Named Storm Plan Verification

Boat Fix utilizes historical tracking data to verify clients followed their named storm plans, whether or not a claim was submitted.

#### Exhibit A: Sea Ray DLX 2400 [Value: \$100K]

Ripped from mooring in 12 ft. surge during Hurricane lan and landed in swimming pool 5 miles from origin.

Successfully tracked via Boat Fix GPS and recovered on 10/1.



Value	Potential Claim	Actual Claim	Loss Mitigated	Percent of Loss Mitigated
\$140K	\$140K	\$65K	\$75K	54%

#### **Boat Fix Hurricane Ian Statistics**

Pre-Storm	Post-Storm	Customers	Customer	Bilge Pump Events	Value of Lost Assets	Assets
Tracking	Tracking	Contacted	Responses	per Boat	prior to Recovery	Recovered
100%	100%	100%	16%	5.9	\$750K-\$1.5MM	100%



OMG. You guys are amazing and thank you for checking in. Boat is safe in storage. Appreciate you!

-Johnny S., Cape Coral, FL

# Case Study: Vessel Theft and Unauthorized Use

#### Exhibit B: Grady White 376 [Value: \$400K]

Client's vessel was trailered at their secondary residence. They had toggled on "Protect Mode" which automatically sets up a geofence 100 yards around their vessel. The client received a call at 6:34AM October 21, 2020 notifying them that the vessel had breached the protect mode geofence. Boat Fix was able to turn on "theft mode" to notify the authorities and to assist in tracking down the vessel. The vessel was recovered by the authorities at 10:22AM.



Value	Claim	Potential Loss Mitigated	Actual Loss Mitigated	Potential Percent of Loss Mitigated
\$400K	\$400K	\$0	\$400K	100%



Yep. I'm aware. My son took the boat out without my permission. Thanks for the notification and P.S. he's grounded!

-Adam F., Michigan City, IN





# Case Study: Sinking of Unattended Vessel

#### Exhibit C: 38 Pursuit [Value: \$400K]

Nantucket, Massachusetts: Boat Fix alerted owner to bilge pump alarm after it had been running for more than ten minutes. Boat Fix further notified the owner that the battery voltage was now running dangerously low as the bilge pump would cease to operate as the boat was in danger of sinking.



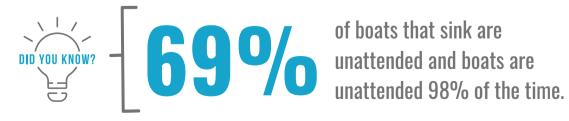


Value	Potential Claim	Actual Claim	Loss Mitigated	Percent of Loss Mitigated
\$400K	\$300K	\$0	\$300K	100%



Thanks for checking in I'm going to the boat as we speak because we had really heavy rains overnight.

-Terry P., Perdido Key, FL





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# Case Study: Excessive Speed

#### Exhibit D: Sea Pro 259 Deep V [Value: \$140K]

Boat Owner began receiving a number of excessive speed alerts when his brother was captaining his 259 Deep V on the Florida Intercoastal North of Jupiter. He was able to reach out to his brother and warn him that he was illegally breaching a number of intercoastal speed limits.



Value	Potential Claim	Actual Claim	Loss Mitigated	Percent of Loss Mitigated
\$140K	Unknown	\$0	Unknown	Unknown



Thanks for your message. I just checked the app and it's my kid going thru the no wake zone on his jet ski. Love this feature.

-Sam L., Charleston, SC





# Case Study: Towing and Salvage

#### **Exhibit E: Boston Whaler 315 Conquest [Value: \$300K]**

Boat Fix member was 8 miles off shore in Charleston, South Carolina. When their engine wouldn't tilt, they called Boat Fix. The Boat Fix agent escalated to issue to a Boat Fix mechanic and set up a video call. The mechanic was able to diagnose the issue as a corroded fuse. The mechanic then walked the client through cleaning the fuse, which enabled the client to avoid a tow and make it back to port.



Value	Potential Claim	Actual Claim	Loss Mitigated	Percent of Loss Mitigated
\$300K	\$2K	\$0	\$2K	100%



You guys saved our Sunday! We were about to call Sea Tow but your mechanic was on the line and fixed the problem in minutes and got us going. Wow! Excellent service!

-Sarah H., Cape May, NJ



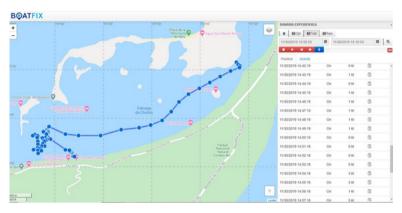
of requests for a tow are due to mechanical breakdown. -BoatUS | With the **Boat Fix**Mechanical Helpline's 86% fix rate, exposure to towing and salvage claims is greatly reduced.



# Case Study: Personal Injury

#### Exhibit F: Bavaria 37 [Value: \$240K]

Cartagena, Columbia: Charter yacht operator fatally struck a swimmer, ensuing in a criminal investigation and a civil investigation for negligence and liability. Dirección General Marítima (DIMAR) was charged with pursuing the investigation. Boat Fix was subpoenaed for the tracking data, which proved that the swimmer was outside of the swimming zone, and that the charter operator was maintaining a reasonable and steady speed while staying on course. This cleared the operator, charter company, and insurer beyond all reasonable doubt.



Bavaria Experiensea 11/30/2019 from 14:00 until 15:00

Asset Value	Potential Claim	Actual Claim	Loss Mitigated	Percent of Loss Mitigated
\$240K	\$1mm+	\$0	\$1mm+	100%



Thanks so much for your help the playback tracking tracking saved us a claim. You're a lifesaver!

-Jan C., Saugatuck, MI



reduction in claim frequency for insurers using telematics



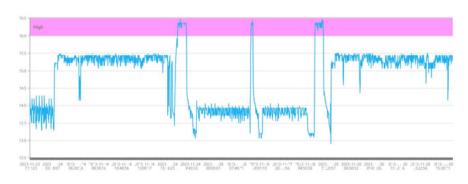
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# Case Study: Fire

#### Exhibit G: Sea Pro 320 DLX (value \$270K)

Boat Fix agents alerted a Sea Pro owner to a prolonged and serious high voltage alarm that might cause the battery to overheat and catch fire. The owner immediately checked the battery to find the battery cables had already melted and that the sides of the battery had buckled and was highly unstable. Left unattended the boat was in danger of catching fire, potentially destroying the dock and other boats alongside.





Asset Value	Potential Claim	Actual Claim	Loss Mitigated	Percent of Loss Mitigated
\$270K	\$270K+	\$0	Unknown	Unknown

Thanks for letting me know, I had no idea. Your customer service is incredible

-Max R., Lake Martin

